

## Bicycle Rental Service

### Hannan Rental Cycle Terms of Service

By using the bicycle rental service, you agree to the following terms and conditions.

#### 1.Application

During office hours, please submit a "Hannan Rental Cycle" application form and present proof of identity (driver's license, insurance card, or passport) We will not use the personal information of our customers for purposes other than those of the rental cycle business.

#### 2.Fees

Please pay any fees in advance. If you have used the rental cycle for additional time, please pay the additional fee when you return to the office.

#### 3.Use of the bicycle

Please listen to all staff instructions regarding the bicycle. Renters are responsible for checking the status of the bicycle (seat, tire, etc.) before use.

#### 4. Returning the bicycle

Please return the bicycle during business hours. Please call the office in advance if you would like to change the return time.

#### 5. Accidents

In the event of an accident, please contact the Hannan Tourism Bureau with the date and time, location, and cause. In addition, please contact the police department if required by any relevant laws and regulations.

The Hannan Tourism Bureau is not responsible for any accidents that occur during the rental period.

In the event that the Hannan Tourism Association must pay to settle a claim with a third party caused by the renter, the Hannan Tourism Bureau will request the renter to pay for this cost.

#### 6.Damage to the Bicycle

Please use the bicycle carefully and responsibly. Please contact the Hannan Tourism Association Bicycle if there has been any damage to the bicycle. The Hannan Tourism Bureau will not refund renters for the cost of any repairs.

The Hannan Tourism Bureau will request payment from renters for any damage to bicycles including tire repair, etc.

The Hannan Tourism Bureau is not responsible for any loss suffered by renters or third parties as a result of bicycle failure.

#### 7.Bicycle theft, loss

If the bicycle is stolen, please contact the Hannan Tourism Association as soon as possible. Renters will be requested to pay a **30,000 yen** fee. If the bicycle is returned after receipt of this fee, the fee will not be returned to the renter.

If the bicycle was parked in a prohibited area, the renter will be requested to pay the full cost to return the bicycle.

#### 8.Loss of bicycle key

Renters will be requested to pay **2,000 yen** fee if the bicycle key is lost.

#### 9.Prohibitions

- (1) Drinking, reckless driving, violation of traffic laws
- (2) Use of the bicycle in a dangerous or inappropriate location
- (3) Parking the bicycle in a prohibited area
- (4) Alterations to the bicycle
- (5) Continuing to operate the bicycle while it is functioning abnormally
- (6) Use of the bicycle by a third party

#### 10.Rejection of Application

The Hannan Tourism Bureau reserves the right to refuse lending of bicycles.

HANNAN TOURISM BUREAU

ADDRESS : 2-2-11-201, Ozaki-cho, Hannan-shi, OSAKA 599-0201, JAPAN

TEL : 072-447-5547

Weekdays 9:00AM~17:30PM

